



Exceptional Care You Can Trust

Safe, comfortable and independent
living with the right support.



"Supporting you to live your life your way."

Who We Are

Greenstaff HomeCare is a proud registered NDIS provider delivering personalised in home and community supports. Our experienced team is passionate about helping people live safely and comfortably in their own homes while staying connected to family, friends and community.

Our Mission

We exist to provide skilled, trusted home care services that add value, meaning and dignity to the lives of those we support. We believe every person deserves to live as independently as possible and to be treated with respect, compassion & understanding.

Our Philosophy

Treating You Like Family

At Greenstaff, you are more than a client; you're part of our family. We deliver care and commitment as if we were caring for our own loved ones. This means listening to what matters most to you, tailoring support to your goals, and celebrating your achievements together.

Our Values



Compassion:

We care with empathy and kindness.



Respect:

We recognise everyone's unique strengths and preferences.



Dignity:

We support your independence and right to choose.



Inclusion:

We welcome people from all cultures and backgrounds.



Excellence:

We continually improve to provide the highest standard of care.



(03) 9021 0130



homecare@greenstaffmedical.com.au

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Our Services

Greenstaff offers a comprehensive range of home care supports.



Personal Care: Assistance with showering, dressing, grooming and other everyday tasks.



Nursing Care: Qualified nurses to manage medications, wound care and chronic health conditions.



Domestic Assistance: Help with household chores such as cooking, cleaning and laundry.



Community Access: Transport and support to attend appointments, social activities and community events.



Post Hospital Care: Support to transition safely back home after a hospital stay.



Respite Care: Short term care to give family carers a break while ensuring consistent support.



Complex Care: Tailored support for people with high or complex needs, including behavioural and cognitive challenges.



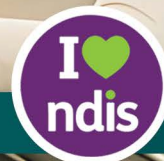
24/7 Care: Around the clock assistance for those who require continuous supervision and help.



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Home & Personal

Personal Care & Nursing Care –

Our carers assist with personal care tasks like showering, dressing, helping you stay as independent as possible. Registered nurses oversee medication management, wound care and health monitoring, giving you and your family peace of mind.

Household & Community

Domestic Assistance & Community Access –

We take care of everyday chores such as cleaning, cooking, shopping and provide transport and companionship so you can attend appointments, pursue hobbies and stay connected with your community.



Specialised Supports

Post Hospital Care & Complex Care –

Whether you're coming home from hospital or have complex health and behavioural needs, our skilled team will design a care plan tailored to you, ensuring a safe recovery and holistic support.

Respite & Continuous

Respite Care & 24/7 Care –

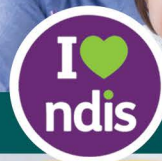
Carers need breaks too. Our respite services allow family members time to rest, and our 24/7 care ensures you always have someone there when you need them most.



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Getting Started is Easy



Contact Us

Call, email or use our online referral form to let us know you're interested.

Tell Us About You

Our intake team listens to your goals and assesses the support you need.

We Match You

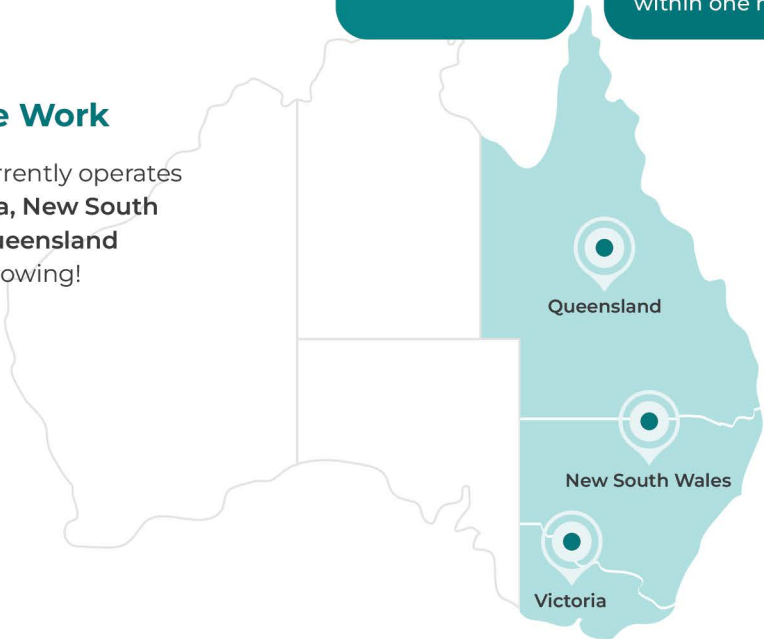
We carefully select support workers and services that fit your preferences and lifestyle.

Start Your Services

Once you're happy with the plan, services can begin within 24 hours. We aim to respond to all enquiries within one hour.

Where We Work

Greenstaff currently operates across **Victoria, New South Wales and Queensland** – and we're growing!



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Why Choose Us?

**Personalised Care Plans:**

We design supports around your goals, not the other way around.

**Qualified & Caring Team:**

Our staff are fully trained, accredited and committed to excellence.

**Family Like Approach:**

We treat you with the warmth and respect we'd give our own family members.

**Fast Response:**

Enquiries answered within an hour; services start within 24 hours.

**NDIS Expertise:**

As a registered provider, we navigate the NDIS for you and ensure compliance.

**Culturally Inclusive:**

We proudly support people from all backgrounds with dignity and sensitivity.

What Our Clients Say

“

Greenstaff helped me regain my independence after hospital. Their carers were kind, patient and treated me like family.

– Sarah, Client

”

“

Our family can relax knowing Mum has such reliable and caring support. Greenstaff has been a blessing.

– James, Family Member

”

“

Greenstaff Medical is reliable, responsive, and truly committed to person-centred care. I trust their team to deliver quality support every time.

– Jaime, Support Coordinator

”



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Your Questions Answered

Q: How soon can care start?

A: Often within 24 hours of your assessment.

Q: Do I have to commit to a fixed schedule?

A: No. Care can be flexible and adjusted at any time.

Q: What if I don't like my carer?

A: No problem. We understand that personal connection is important. If you feel you're not connecting with your carer, simply call the Greenstaff team and provide feedback. We will arrange a replacement so you feel comfortable and supported in your home.

Q: Do you provide medical care?

A: Yes. Our nursing team supports complex needs including wound care, dementia, and palliative support.

Q: Will I get the same carer?

A: Yes we coordinate with both you and the staff member to ensure ongoing shifts fit everyone's availability.

Q: How are carers trained and vetted?

A: Our carers meet strict compliance requirements, including police checks, NDIS clearance, Working with Children checks, first aid, manual handling, abuse and falls prevention, and home & fire safety. Beyond this, they receive additional training tailored to their skills and your specific care needs.



Let's Talk About Your Care

Speak with us today about care designed just for you. We're here to listen and help you start your journey towards greater independence.



Scan the
QR for
more info



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